

# Angelos Devletoglou

Software Engineering Leader | HoE | CTO | SEM

Technology leader with a proven track record of delivering large-scale, high-impact software platforms across diverse industries. With a deep understanding of software engineering, cloud architecture, AI/ML and DevOps practices, I have led teams through start-up, scale-up, and enterprise stages.

Looking forward to securing a senior management role to drive technology strategy and innovation, inspiring and empowering people in an organisation committed to creating a positive social impact and driving business success.

## Highlights of Expertise

- Software Development & Delivery
- Cloud Engineering Strategy
- AI/ML/LLM Enablement
- Product Development
- Start-up, Scale-up, Enterprise
- DevOps Culture Transformation
- Talent Development & Acquisition
- Leadership & Mentoring
- Technology Road-Mapping
- Cost Centre Budgeting
- Quality & Compliance
- PE Acquisition & Due Diligence

## Career Achievements

- **Led the development** of cloud-native platforms with revenues of up to **\$35M** that optimized data acquisition, extraction and processing for global clients, improving scalability and **reducing operational costs** by 20% to 50%.
- **Successfully launched an AI & ML-powered product**, positioning a **\$2.1M seed-funded company** as a leader in data-driven innovation. This product provided clients such as CondeNast, Sony, and Nogin with daily actionable insights, boosting their competitiveness and increasing certain product category revenues by over **100%**.
- **Increased team productivity by 200% in my first year** by creating a culture of empowerment, defining a clear technical strategy, shift-left mindset and utilising metrics and KPIs to maintain accountability. This resulted in faster time-to-market for new features and improved overall service reliability.

## Leadership Philosophy

- Foster a culture of continuous learning and innovation, where teams are empowered to take ownership and accountability, driving both individual and collective success.
- Mentor and develop high-performing teams by aligning personal growth with company objectives, ensuring engineers are motivated and engaged in delivering high-quality, impactful solutions.

## Technical Proficiencies

- Software Language agnostic (Javascript, Python, Ruby, PHP, Clojure)
- Cloud platforms (AWS for product, GCP for data, Azure for enterprise AI/ML models)
- AI Tooling (OpenAI, Claude, Langfuse, IDE addons),
- Data technologies (Airflow, Kafka, Dynamo, Eventbridge, SNS, PostgreSQL, BigQuery, Pinecone),
- DevOps tools (Kubernetes, Terraform, CircleCI, Jenkins)
- Developer metrics (Swarmia)
- Monitoring & Alerting (Datadog, NewRelic, Elasticsearch)

## Career Experience

### Baresquare, London (12/2021 to 12/2024)

#### Head of Engineering

*Led the development of a B2B eCommerce analytics, insights generation & AI agent within a seed-funded startup (Team of 15)*

- Led a cross-functional team of data engineers and developers in building a cutting-edge data platform, empowering customers with actionable insights written in natural language, root cause analysis reporting, and integrated collaboration tooling. Drove an **increase in platform reliability and scalability**.
- Spearheaded a comprehensive migration to a microservices architecture on **AWS** and **GCP**, optimizing **system performance, reducing unit costs**, and **accelerating delivery throughput by 200%**. Introduced robust cloud-native solutions that ensured seamless scalability and enhanced security.
- Restructured teams into specialized domains streamlining processes and **enhancing developer experience (DX)**
- Fostered a "**shift-left**" culture by integrating early testing and automation, **reducing production issues by 30%** and ensuring high-quality releases.

**Tech stack:** OpenAI, Python, Node.js, React, SNS, SQS, Lambda, Fargate, Eventbridge, BigQuery, PostgreSQL, CircleCI, Terraform, Auth0, Datadog

### Checkatrade, Portsmouth (07/2021 to 12/2021)

#### Head of Development

*Led the team developing and operating the #1 marketplace platform that enables consumers to find the right traders for their home improvement projects. (Team of 70)*

- Overhauled the **hiring process** to enhance fairness, diversity, and inclusivity while streamlining procedures for greater efficiency.
- Defined clear job descriptions and responsibilities across the Development team, effectively **managing uncertainty** during a period of organizational change.
- Fostered **stronger communication and collaboration** between managers in a **hybrid, multi-location setup**, and reduced meeting overload, empowering engineers to focus on collaboratively solving the most pressing issues.

### Sainsbury's DTD, London, UK (06/2020 to 07/2021)

#### Engineering Manager

*Led a cross-functional team, delivering **centralised services** for commercial users and B2B partners, enhancing **user management, contact profiling, authorisation, and personalisation capabilities** (Team of 10).*

- **Re-defined** the product and technical strategy, resulting in a **transition from external partners to a high-performing, long-lived internal team** that **reduced OPEX** and achieved **seamless handovers** and consistent delivery within four months.
- **Implemented** and strengthened **DevOps practices**, including **CI/CD pipelines, "shift-left" testing, security, and service management automation**. Established **runbooks, on-call rotations**, and a **"you build it, you own it"** mindset.
- **Fostered** a culture of **collaboration, continuous improvement**, and cross-team relationships. **Promoted learning** and experimentation with new technologies, including **Kafka, RabbitMQ, AWS SQS, Python, Flask, Node.js, React**, and **GraphQL**.

## Maru Group (acquired by Stagwell), Southampton (10/2016 to 05/2020)

### CTO UK

*Provide executive-level leadership whilst overseeing the core SaaS market insights platform of the firm, including the transformation, development, and succession planning of the technology function. **\$35M Annual Revenue.** (Team of 50)*

- Lead the transformation to a DevOps culture, empowering local and dispersed cross-functional teams to take full ownership of their products across the entire SDLC while adhering to **high-security and compliance standards**.
- Introduced **cloud-first architecture**, a CI/CD pipeline, multi-region availability zones on AWS, offering high-availability, scalability and information security on a tight budget.
- Contributed towards building the foundation of two new subsidiary business units i.e. Maru/Blue and Maru/HUB by launching two platforms within two years' time.
- **Saved £20k** of OPEX by rearchitecting our infrastructure and migrating to a new datacentre.
- Grew team from **30 to over 50** onboarding newly acquired teams and hiring overseas personnel, increasing the development bandwidth and enabling the development of new products.
- Spearheaded the creation of an **innovation incubator** creating apps such as Alexa powered voice surveys, a Facebook Messenger bot, Beacon geofencing, AR/VR experiences, Contactless feedback triggers and many more.
- Developed and launched behaviour and **emotion capture feedback capabilities** working with industry experts to incorporate algorithms into our proprietary insight technology platform.
- Launched auto-translation, voice sentiment analysis microservices utilising Azure and Google Cloud **AI & machine learning services**.

## eDigitalResearch (acquired by Maru), Southampton (09/2010 to 10/2016)

### Director of Technical Operations

*Led all technical consultation, operations and project delivery of the market research agency that focuses on delivering insights at speed through its proprietary SaaS technology platform. (Team of 30)*

- Headed a team of four project managers and 25 individual contributors, designing, building and maintaining client solutions ranging from **£200k - £1.5M ARR**.
- Accomplished in **generating 20% YoY profits** by delivering projects and enterprise-wide technologically supported initiatives.
- Developed **award-winning Customer Experience Management programs** in collaboration with client services leaders and client stakeholders.
- Designed and implemented the end to end JIRA ticketing system for helpdesk, product support, delivery and engineering teams with **automated reporting of metrics and KPIs**.

## Software Developer positions (08/2004 to 09/2010)

## Education & Credentials

**Professional Development:** Leadership Trust (2014); Qudos Management Training (2013), ISO27001 Certificate  
**Bachelor of Science in Internet Technology** from the University of Portsmouth, UK (2003)

**Associations:** British Model Flying Association instructor, RC aircraft and UAV pilot.